

## Mutual Exchange

The mutual exchange register is an innovative way of finding a new home where you can swap homes with another social tenant.

### Who can register for a mutual exchange?

You have to be registered with a social landlord in the UK to be eligible for a mutual exchange.

### How can I register for mutual exchange?

Visit our website [www.salfordhomesearch.co.uk](http://www.salfordhomesearch.co.uk) , call 0161 909 6514 or contact any of our partner agencies to complete a housing registration for a mutual exchange.

### I don't live in Salford; can I still register for mutual exchange?

Yes. If you are looking to move into the Salford area using the exchange service, this is possible by registering for the service. Please remember that there may be a limited number of people wishing to move from the Salford area but there are alternative options available. Please contact Salford Home Search to discuss these.

### How do I find someone to exchange with?

When your application is completed, and you are active on the system, you can express interest in properties on the mutual exchange list online, over the phone or in a local housing office.

An email or text is sent to the applicant you have expressed interest in exchanging with and if they are interested in your property, they will contact you.

### Will my personal information be shared with anyone?

On joining the mutual exchange list, you give permission for limited contact details to be given to applicants that you are interested in exchanging with, in line with the Data Protection Act. If you do not wish for this information to be shared, you should not join the list for mutual exchange.

### What will my Landlord do to process the application?

This will depend on individual Landlord policies. A transfer inspection may be carried out which can include an evaluation of the condition of your property and rent accounts will be checked.

